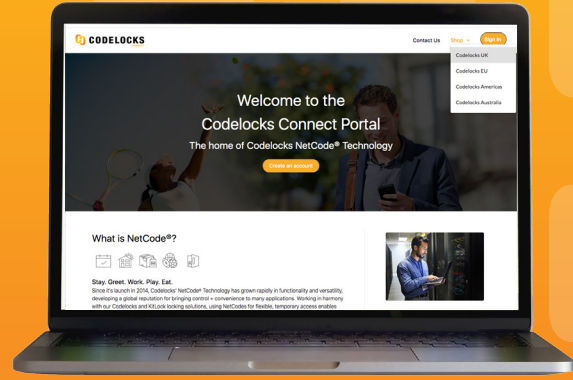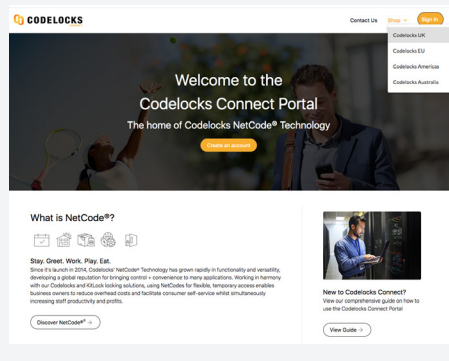# CODELOCKS
CONNECT PORTAL

Introducing the enhanced Codelocks Connect Portal

Codelocks is proud to announce the launch of the redesigned Codelocks Connect Portal, marking a significant milestone in our commitment to providing you cutting-edge access control solutions.
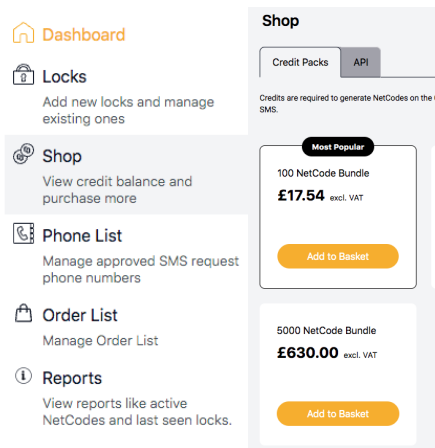
Sign In / Create Account:
codelocksconnect.net

Landing Page

The portal landing page allows customers to sign in, or sign up, as well as being able to explore the benefits and success stories of Codelocks NetCode® Technology. Also access quick links to resources and support.

Single Codelocks Account

We are introducing Codelocks Connect ID. A single Codelocks identity to sign into to all our new web applications and upcoming smart phone Apps.
If you already use our NetCode® facilities, your account will be automatically migrated.
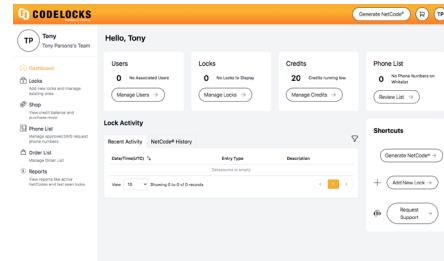
Revitalised Dashboard

The dashboard continues to provide a centralised overview of your account, including locks, users, credits, phone list and recent activity, but now with an improved interface. Featuring a new shortcuts panel, it's easier than ever to quickly Generate a NetCode®, Add a New Lock, Share Credits or Request Support.
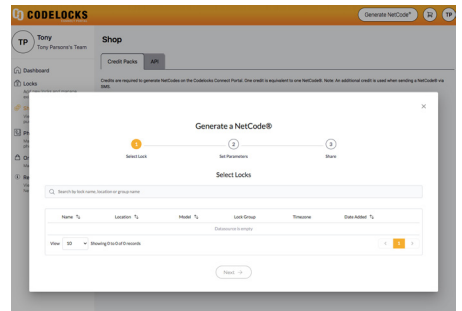
Centralised Lock Management

A pivotal feature of the Codelocks Connect Portal has consistently been its capability to consolidate NetCode® generation for all your locks. Customers have the flexibility to incorporate KitLocks and C3 Smart locks into a unified account. Additionally, locks from various C3 Smart accounts can be imported into a single account, streamlining the NetCode® generation process. Codelocks Connect Portal also introduces enhanced functionality on the Lock List page, featuring new sorting, search, and filtering options.
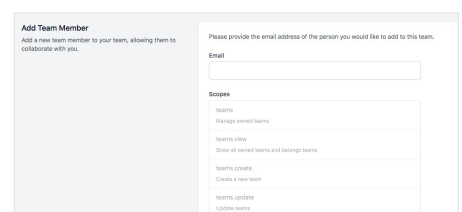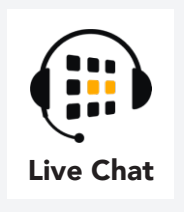
Multi Admin / Teams

The Associated User process has undergone significant improvements in this version of the portal. While ensuring compatibility with previous versions, you can now extend invitations to other users to join your 'team'. The team is responsible for managing data related to locks, credits, lists, and more. This enables seamless switching between teams, allowing for easy segregation of different accounts. This feature proves beneficial if you require support. Invite others to your team and share visibility of your locks and related information. After concluding the support, customers have the ability to remove access.

Live Chat Integration

Our live chat, employed on the primary Codelocks eCommerce site and C3 Smart, has now been incorporated into the Codelocks Connect Portal. This integration enhances accessibility for customers and users, making it more convenient for them to seek assistance when facing challenges.

Live Chat

CODELOCKS
CONNECT PORTAL

Language Compatibility

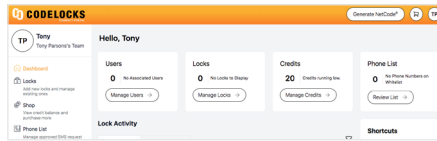Codelocks Connect Portal now incorporates built-in translations for the following languages:

English
German
Dutch
Italian
French
Spanish
Chinese

These translations encompass all pages, including the dashboard, which can be directly linked to in a specific language.

Multi-Currency Shop

The Codelocks Connect Portal shop, designed for credit purchases, has undergone enhancements to accommodate the following currencies:

Pound Sterling (GBP)
Euro (EUR)
US Dollar (USD)
Australian Dollar (AUD)

What is Codelocks NetCode® Technology?
A little reminder if you need it!

Since it's launch in 2014, Codelocks' NetCode® Technology has grown rapidly in functionality and versatility, developing a global reputation for bringing control + convenience to many applications. Working in harmony with our Codelocks and KitLock locking solutions, using NetCodes for flexible, temporary access enables business owners to reduce overhead costs and facilitate consumer self-service whilst simultaneously increasing staff productivity and profits.

Ideally suited to a wide range of applications.

Self Service   Storage Lockers

Storage Facilities   Event Hire   Holiday Rentals

FAQs

Why has the portal been updated?

The electronic locking market is changing, with increased demand for connected solutions. The new technologies provide a strong foundation for future products and our customers with a modern application, improved functionality and an enhanced user experience.

Will I need to do anything?

No, customers should not need to do anything. There will be a short downtime period as we roll out the new portal and switch over. All customer information will be migrated across seamlessly. If you need NetCodes it is advised that you generate them before the day of launch. NetCode® generation via the API or C3 Smart will not be affected. At worst if you are not able to access your account post migration, you may need to complete the password reset flow.

Contact Us

For support please email support@codelocks.com

codelocksconnect.net

CODELOCKS
control + convenience